



January 24, 2025

Dear Ocean Charter School Employees and Related Staff,

We are writing to make you aware of a recent cybersecurity incident involving PowerSchool, a software vendor which hosts our Student Information System (SIS). This message is being sent to all employees and related staff who are in OCS' PowerSchool system.

We recently became aware that PowerSchool experienced a cybersecurity incident involving unauthorized access to certain PowerSchool SIS customer data. Ocean Charter School is seeking additional information regarding the incident and whether Ocean Charter School's data was impacted. We will keep you updated as information becomes available.

However, should it be determined that Ocean Charter School's families and educators' information was impacted, PowerSchool has agreed to take the following steps to remedy the issue:

- Identity Protection and Credit Monitoring Services: PowerSchool has engaged Experian, a trusted credit reporting agency, to offer two years of complimentary identity protection services for all individuals whose information from our PowerSchool SIS was involved. This offer will also include two years of complimentary credit monitoring services for all students age 18+ and educators whose information was involved.
- Notification to Individuals Involved: Starting in the next few weeks, in collaboration with Experian, PowerSchool will provide notice to students (or their parents / guardians if the student is under 18) and educators whose information was involved, as well as a phone number to answer any questions you may have about the incident and information about identity protection and credit monitoring services.
- As soon as PowerSchool learned of the incident, they engaged cybersecurity response protocols and mobilized senior leadership and third-party cybersecurity experts to conduct a forensic investigation of the scope of the incident and to monitor for signs of information misuse. PowerSchool is not aware of any identity theft attributable to this incident.

For more information, please visit PowerSchool's [incident FAQ page](#).

We care deeply about the welfare of our students and staff and will continue to do everything we can to support you. Thank you for the important role you play in our community and your shared commitment to putting all of our students first.

Sincerely,

OCS Administration