	NAME OF VENDOR	CONTACT	COPY MACHINE MODEL	BASELINE MONTHLY (60 LEASE): includ sevice, suppli delivery, set-t installation, networking, training	les es, up,	-	AVER			MON AVER copies	AGE 500	AVER	E PLUS	ESTI COS	TAL IMATE IT 60 NTHS	NOTES
1	CBE (QUOTE 1)	ALEX	Sharp MX-658N Color Unit	\$ 3	85.00	0.0075	\$	180.00	0.075	\$	37.50	\$	602.50	\$		Current vendor of 10 years. No complaints.
																I went back and forth with them discussing the details of other quotes and they came
	CBE (QUOTE 2)	ALEX	Sharp MX-658N Color Unit	\$ 3	43.00	0.0070	\$	168.00	0.069	\$	34.50	\$	545.50	\$:	32,730.00	back with adjusted numbers.
2	Copier Headquarters	STUART	Sharp MX-658N Color Unit	\$ 3	45.65	0.0079	\$	189.60	0.059	\$	29.50	\$	564.75	\$	33,885.00	
3	Copy Link	STEVEN	Sharp MX-658N Color Unit	\$ 4	13.70	0.0080	\$	192.00	0.075	\$	37.50	\$	643.20	\$	38,592.00	
5	Digitech	DAVE	Sharp MX-658N Color Unit - REFURBISHED	\$ 2	44.00	0.0100	\$	240.00	0.060	\$	30.00	\$	514.00	\$:	30,840.00	REFURBISHED MACHINE

IMPORTANT FACTORS ABOUT END OF LEASE PROCEDURES/HIDEN COSTS AND POTENTIAL ISSUES WHEN SWITCHING VENDORS:

- Some vendors cut cost by not wiping the HDD on the machine and ship the machine back with the customer's sensitive data still on the machine.
- $\qquad \text{The new vendor doesn't use the correct buyout quote or estimates the buyout incorrectly. The difference falls on the customer.}$
- The new vendor doesn't return the machine on time and the extra payments are the customer's responsibility.
- The new vendor uses a different leasing company which means any potential issues that come up with closing out the old lease won't be straightened out by the new leasing company.
- The machine isn't stored or insured properly resulting in damage and the leasing company refuses to except delivery or charges the customer for these damages.
- Finally the leasing company wants to work with the original vendor and gives them discounts on rates and buyout to keep the business with the same vendor and leasing company.